

Volunteer Role Profile



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Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Volunteer Role

**Youth Summer Volunteering Programme
(ages 16-25)**

Volunteer Manager

Voluntary Services Team

Where you will be based

Hospital

Why we want you

Gain experience volunteering at the Health Board through this 6-week programme. You will participate in the following 2 roles, with time allocated to each role as you move through the programme;

Welcome Team Volunteers and Patient Engagement (wards and public areas).

What you will be doing

- Welcoming patients, visitor and staff to the hospital entrances and help them to navigate to their destination.
- Helping patients and visitors to undertake Health Board feedback questionnaires.
- Spending time with patients in general conversation and listening.
- Assisting staff with group activity sessions.
- Volunteering shifts are two hours per shift, twice a week on Tuesdays and Thursday.
- Applicants will be allocated their two shifts per week at either University Hospital Wales or University Hospital Llandough for the duration of the 6 weeks. Therefore, you must be able to volunteer at either Hospital and be available on both the Tuesday and Thursday.

The skills you need

- Understanding the importance of following procedures.
- Good communication skills or eager to improve.
- Reliable and punctual.
- Willingness to undertake training.

What's in it for you

- Gain experience of team working (we will do our best to put you into pairs so that you are not volunteering alone).
- The programme can help you to develop your communication, teamworking, problem-solving skills and more.
- Your confidence will improve as you move through the various areas and volunteer roles.
- All volunteers are supported throughout the programme by the Voluntary

Services Team.

- At the end of the programme volunteers who completed the 6 weeks will receive a reference to evidence that you volunteered with us.
- Satisfaction of assisting others and providing an invaluable service to the Health Board and community.
- There will be opportunities for you to continue volunteering with us after the programme end date and these will be outlined towards the end of the programme.

Disclaimer

You need to be aged 16-25 years old to be eligible for this role.

*All of our opportunities are subject to availability - please keep in mind that the application window will close as soon as the applications are filled so be sure to get your application in as soon as possible to avoid disappointment.